**Eric J Wright**

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**RELEVANT SKILLS, & CERTIFICATIONS**

**Software:** Rapid7 (InsightVM, IDR), BURP Suite, Microsoft Office 2016 & 365 **(**PowerPoint, Word, Outlook,Access, Excel), Windows 7&10, Mac OS, beginner Python, Software Updates, PC Reimaging,

**Certifications:** MTA Security Fundamentals

**EXPERIENCE**

**Mado Healthcare,** Chicago, IL December 2020 – April 2022

*Junior IT Support Engineer*

* Communicate technology updates to the business stakeholders
* Manage HIPPA records
* Provide technology support to various departments

**Capgemini*,*** Rosemont, IL February 2020 – July 2020

*Cyber Security Specialist*

* Assist HR department by securing their policies, procedures, and standards
* Managed and secured client data
* Maintain and distribute weekly security status report to the stakeholders
* Assist in periodic cybersecurity operations i.e., SIEM, threat hunting, vulnerability and patch management etc.

**The Drake Tower,** Chicago, IL May 2017 – May 2021

*Doormen*

* Transport luggage, bags, and other items from vehicles and main lobby to and from guest rooms
* Monitor security cameras for tenants, vendors, and guests, tracked non-residents and unauthorized people
* Receive, sign for and distribute tenant packages, monitoring receivables sheet to ensure smooth storage, pick up or delivery to residents

**EDUCATION**

**Year Up,** Chicago, IL August 2019 – Present

*Year Up is an intensive career development program with 250 corporate partners, college-level courses, professional training, and a six-month internship.*

* Completed coursework in Computer Applications, Advanced Excel, Business Writing, Public Speaking, and Professional Skills with specialized training in Information Technology
* Earned 31 college credit recommendations through ACE CREDIT

**Harold Washington College,** Chicago, IL Graduated May 2019

* Associates in Science, Computer Science Major